



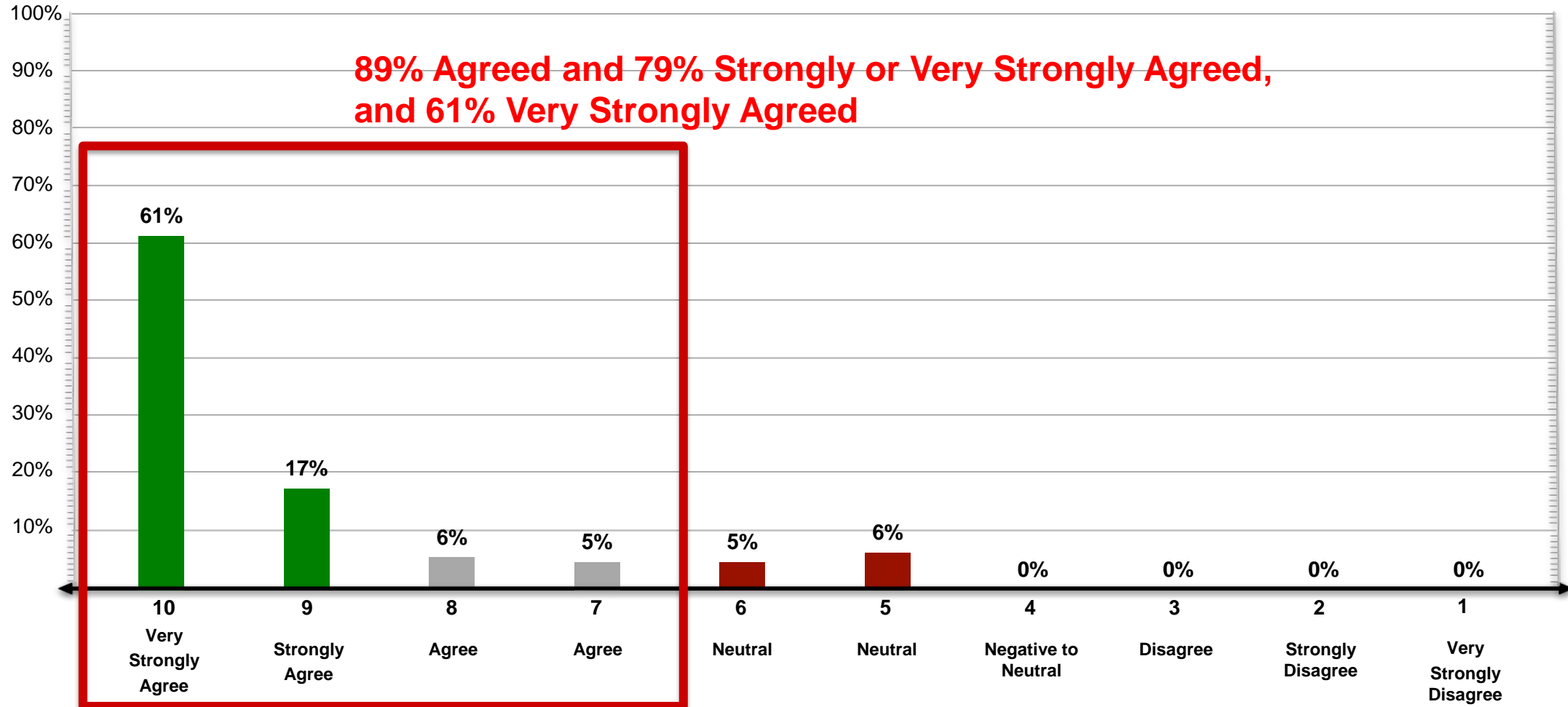
End of Life Care: Learning from Mortality Reviews

April 19, 2018
Webinar Month 112

For resource downloads go to:
www.safetyleaders.org

Anonymous Survey Questions

I am interested in **ADDITIONAL INFORMATION** on :
End of Life Issues



Source: TMIT High Performer Webinar Series; Health Information Technology: End of Life Care: Learning from Mortality Reviews – April 19, 2018

End of Life Issues

Specific Topics I would like covered includes:

- A specific process used, and the tools involved.
- After you review, then what?
- Assisting patients understand hospice and palliative care services.
- Business case for having 24/7 palliative care coverage in the ED
- Coalition to transform advanced care and advanced illness management
- Code status discussion; acknowledgement of & honoring patient wishes; consider offering of interventions--of benefit or not... How to ensure a good death for each patient.
- Culture change, goals of care documentation, timing of goals of care conversations
- Details in regards to the training/discussions with the medical staff
- Details on how the case is reviewed and who reviews them
- Details on process and engaging providers
- Doing mortality chart reviews, what to really synthesize from data
- Early discussions with patients about palliative care.
- Ethical issues when the patient and family want to continue full care when all health care providers feel it is futile. At what point is it OK" to over-ride their decision?"
- Family /patient approach with end of life care.
- Family discussion prior to hospitalization.
- Family needs and conflict resolution
- Goals of care - best approach - timing, involving family, etc...
- Goals of care training
- Help with identifying patients that may not be appropriate for surgery and how to have those conversations with patients
- How to address this with resistant patient population
- How to assess pts starting in the ED
- How to break thru the caregivers mis connect and denial despite the patients wishes
- How to de silo and combine hospice & palliative care at the hospital level- collaborate & combine
- How to decide how hard to push with regard to end of life medications supposedly for comfort, but speed up death.
- issues and trends using EMR content
- How to get a palliative care team/nurse/provider in our hospital?
- How to help family/patient and care givers arrive to understanding best option for patient.

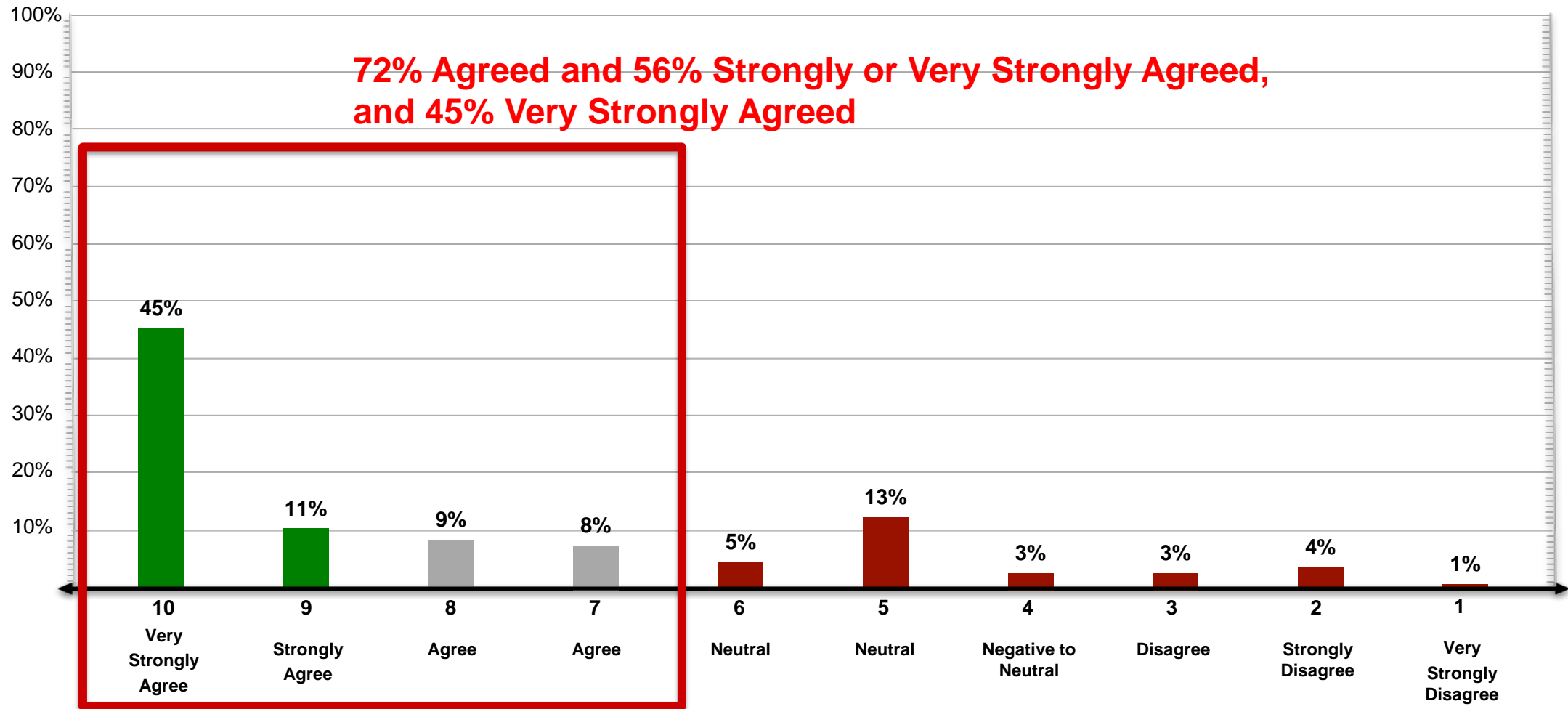
End of Life Issues

Specific Topics I would like covered includes:

- How to increase your expected mortality rate
- How to influence palliative care conversations before the actual end of life
- Identifying
- Implementation in primary care practice
- Implementation of goals of care template
- Improving nursing communication with families
- In skilled nursing
- Information about specific cultural/religious beliefs regarding end of life care
- Models for end of life care; tools for having the difficult conversation
- More hospital examples of how they are improving patient care because of mortality reviews
- Mortality case reviews process specifics
- mortality reviews
- Nurse practitioner led models in smaller hospitals without palliative care medical director.
- Overall Palliative Care model or programs
- pain management, having difficult conversations with family members
- Pain Management!
- Palliative care as OP service
- Palliative Care; Comfort Care; Hospice
- Physician communication
- Resources and Training
- Review tools
- role playing and mentoring
- Scenarios with discussions
- Sepsis Mortality, Sepsis End of Life. Palliative care and needing to get this addressed in the Midwest
- sharing some review tools
- using mortality data
- what the conversation to the family/patient sounds like
- Withdrawing Patient Care

Anonymous Survey Questions

I am interested in webinar on PATIENT SAFETY CASE STUDIES regarding:
HUMAN RESOURCES “JUST” BEST PRACTICES



Source: TMIT High Performer Webinar Series; Health Information Technology: End of Life Care: Learning from Mortality Reviews – April 19, 2018

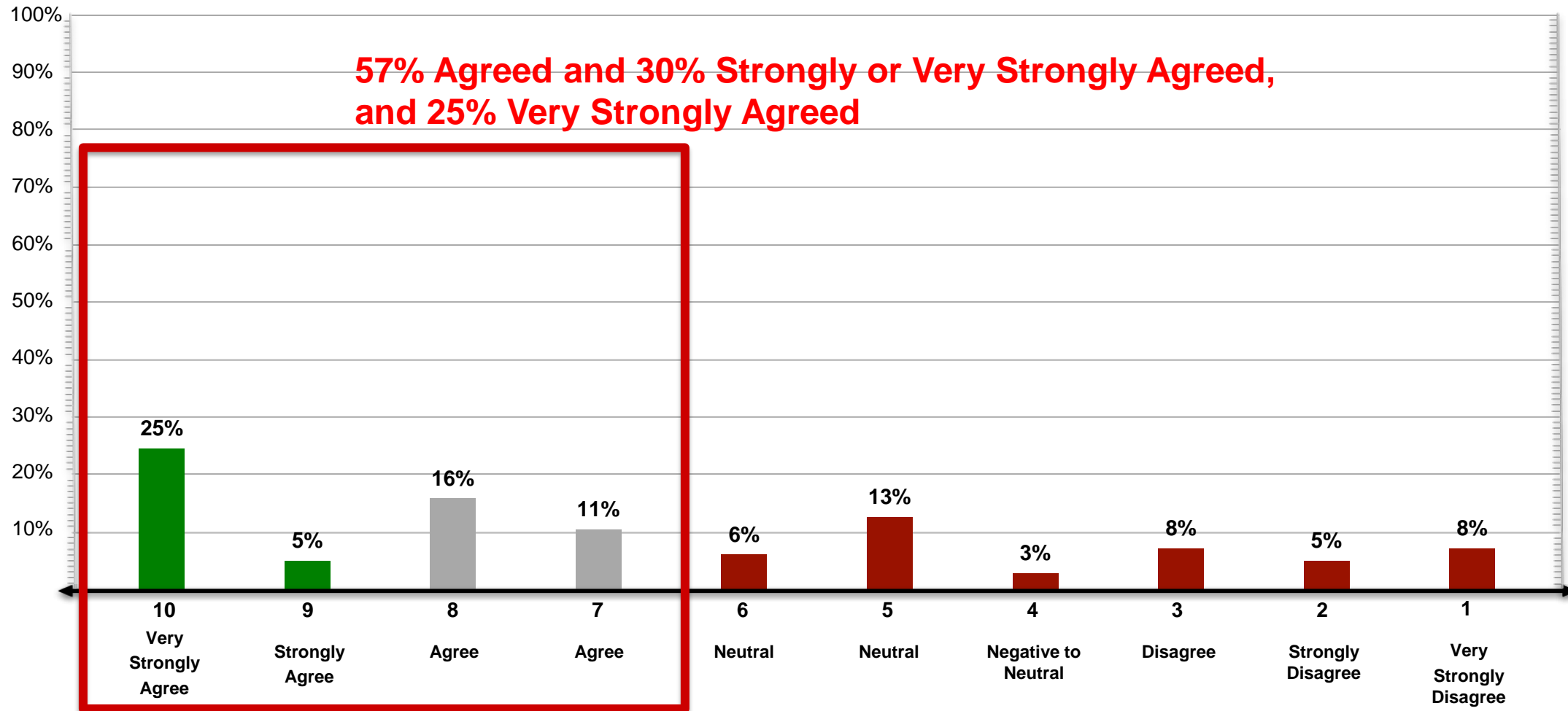
Specific HUMAN RESOURCES Topics I would like covered include:

Example: Handling Patient Safety Accidents and Just Culture

- Answers Beyond Staffing
- Any Topic.
- Bullying & He Said She Said
- Culture Change In The Midwest
- How Best To Handle Psa's
- How To Hold Physicians Accountable For Changing Their Practice
- Human Factors Engineering
- Just Culture
- Just Culture
- Meaningful And Efficient Peer Review - Physician/Midlevel And Nursing
- Patient Different Cultures
- Patient Safety Accidents, Documentation Of Adverse Events, Disclosure, RCA Process
- Projects Around The Country
- Treating The Person Who Had The Accident ASA Victim Also.

Anonymous Survey Questions

I am interested in AN UPDATE on :
Central Line-associated Bloodstream Infections



Source: TMIT High Performer Webinar Series; Health Information Technology: End of Life Care: Learning from Mortality Reviews – April 19, 2018

Specific Central Line-associated Bloodstream Infections

Topics I would like covered includes:

- Any
- Central line infection
- Current practices to reduce infections in patients with known immunosuppression but NEED central lines.
- Current trends
- Early signs of infection
- General
- Ideas on how to improve consistent care of central lines.
- Many but please do not waste the first 20 to 25min talking
- None
- None at this time
- Nothing at this time
- Nothing specific
- Outpatient CLABSI tracking and bundle use
- Process to decrease infections
- Recommended products
- Safety with central line
- Sepsis