



## NQF-Endorsed<sup>®</sup> Safe Practices for Better Healthcare: 2010 Update

### Free Webinars and Workshops

Participate in free national webinars and workshops that will equip you to fully implement the new National Quality Forum (NQF)-Endorsed<sup>®</sup> Safe Practices for Better Healthcare AND optimize your Leapfrog Survey submissions.

Leaders from the Centers for Medicare & Medicaid Services (CMS), The Joint Commission, The Leapfrog Group, the Institute for Healthcare Improvement (IHI), the Agency for Healthcare Research and Quality (AHRQ), and subject matter experts will help you understand how to accelerate adoption.

### Monthly Webinar Series

To spur improvements in safety, TMIT is hosting a Webinar series to provide tools that will unite healthcare providers, purchasers, and consumers to more rapidly identify and adopt techniques, presented in the proposed NQF-Endorsed<sup>®</sup> Safe Practices for Better Healthcare: 2010 Update, that will reduce patient harm and improve care.

Throughout 2010, monthly webinars are being held to help healthcare organizations accelerate adoption and performance improvement through the Safe Practices.

Each 90-minute session is composed of a 60-minute briefing about practices and round-table discussion of implementation issues, and a 30-minute Q&A period.

**Registration:** Go to <http://www.safetyleaders.org/pages/workshopsWebinars.jsp?step=1> to sign up for upcoming webinars.

### National Workshops

Workshops addressing the Safe Practices will be offered quarterly. Check the SafetyLeaders website often for scheduled workshops. <http://www.safetyleaders.org/pages/workshopsWebinars.jsp?step=0>

**Note:** For topic list and audio files of prior webinar/workshop sessions, go to the SafetyLeaders Webinar & Workshop Information page: <http://www.safetyleaders.org/pages/workshopsWebinars.jsp?step=2>

**Questions about the Webinars or Workshops? Need technical assistance with registration?** E-mail [help@safetyleaders.org](mailto:help@safetyleaders.org) or call 512-457-7676 between 9:00 a.m. and 4:30 p.m. CT.

### Upcoming Webinar

**December 16, 2010, 2:30 p.m. – 4:00 p.m. ET**

**The OIG Report: How to Tell the Story**  
(This webinar will address all 34 Safe Practices.)

#### Moderator

**Franck Guilloteau**, Chief Technology Officer, HCC Corporation; Director, Texas Medical Institute of Technology, Austin, TX

Presentation Topic: *Welcome and Safe Practices Overview*

#### Session Panelists and Topics

**Ruth Ann Dorrill, MPA**, Team Leader, U.S. Department of Health and Human Services, Office of Inspector General, Office of Evaluations and Inspection, Washington, DC

Presentation Topic: *A Briefing on the OIG Report*

**Amy Ashcraft, MPA**, Team Leader, U.S. Department of Health and Human Services, Office of Inspector General, Office of Evaluations and Inspection, Washington, DC

Presentation Topic: *A Briefing on the OIG Report (Continued)*

**Lee Adler, DO**, Vice President of Quality, Safety Innovation & Research, Florida Hospital, Associate Professor of Internal Medicine, University of Central Florida College of Medicine, Orlando, FL

Presentation Topic: *Perspective from the Medical Reviewer's Point of View*

**Stephen Knych, MD, MBA**, Division Chief, Patient Safety and Quality, Florida Hospital, Celebration Health, Celebration, FL

Presentation Topic: *Perspective from the Medical Reviewer's Point of View (Continued)*

**Christopher P. Landrigan, MD, MPH**, Assistant Professor of Pediatrics and Medicine, Harvard Medical School; Associate Physician, Division of Sleep Medicine, Brigham and Women's Hospital, Boston, MA

Presentation Topic: *Developing a Method to Track Regional and National Changes in Rates of Harm Due to Medical Care*

#### (Panelists continued on next page)

Go to the SafetyLeaders Prior Webinars & Workshops Information page to find the audio and presentation files of the completed 2010 and entire 2009 Webinar Series:

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NQF-Endorsed<sup>®</sup> is a registered trademark of National Quality Forum, Washington, DC.

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#### **Panelists (Continued)**

**December 16, 2010, 2:30 p.m. – 4:00 p.m. ET**

**The OIG Report: How to Tell the Story**  
(This webinar will address all 34 Safe Practices.)

**Charles Denham, MD**, Chairman, TMIT; Co-Chairman, NQF Safe Practices Consensus Committee; Chairman, Leapfrog Safe Practices Program

Presentation Topic: *Using Story Power to Drive Action*

**Steve ReI**, TMIT Patient Advocate; Co-Founder, Braxton Memorial Hockey Scholarship Fund, Albuquerque, NM

Presentation Topic: *The Voice of the Patient and Family*

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## Webinar Series Agenda

### **NQF-Endorsed<sup>®</sup> Safe Practices for Better Healthcare: 2010 Update**

#### **Webinar Special Series Topics, 2010**

##### **National Quality Forum (NQF) 2010 Update of the Safe Practices for Better Healthcare**

Join healthcare experts during free webinars on the 2010 Update of Safe Practices for Better Healthcare. Hosted by Texas Medical Institute of Technology (TMIT), the webinar will provide an overview of the updates in the NQF Safe Practices between 2006 and 2010. You'll hear from national subject matter experts and the co-chairmen of the Safe Practices Steering Committee, and will have an opportunity to delve into your front-line questions about implementation and what these updates mean for you and your organization.

##### **Discussions will highlight:**

- **Revisions to current practices**
- **New implementation approaches**
- **"Opportunities for Patients and Families" sections in each practice**

##### **Facilitator**

- Charles Denham, MD: Chairman, TMIT; Chairman, Leapfrog Safe Practices Program; Co-chairman, NQF Safe Practice Consensus Committee

##### **Monthly Series**

January through December 2010  
1:00 p.m. - 2:30 p.m. ET (unless otherwise noted)

##### **January 21 – Optimizing a Workforce for Optimal Safe Care (Safe Practices 9-11)\*\***

- SP 9. Nursing Workforce
- SP 10. Direct Caregivers
- SP 11. Intensive Care Unit Care

##### **February 18 – Updated 2010 CLABSI and SSI Practices: A New Standard of Care (Safe Practices 21-22)\*\***

- SP 21. Central Line-Associated Bloodstream Infection Prevention
- SP 22. Surgical-Site Infection Prevention

##### **March 18 – Preventing CLABS Infections: Safe Patients, Smart Hospitals (Safe Practice 21)\*\***

- SP21. Central Line-Associated Bloodstream Infection Prevention

##### **May 20 – "Chasing Zero": Behind the Scenes\*\***

A Roundtable with Questions and Answers by Those in the Documentary

##### **June 17 – Barcoding End-to-End Solutions: From Pharmacy to Bedside\*\***

- SP 16. Safe Adoption of Computerized Prescriber Order Entry
- SP 18. Pharmacist Leadership Structures and Systems

##### **August 19 – Catheter-Associated Urinary Tract Infection Prevention: No One Owns It...We ALL Pay for It!\*\***

- SP 25. Catheter-Associated Urinary Tract Infection Prevention

**\*\*This webinar session has ended. Go to the SafetyLeaders Prior Workshops & Webinar Information page to find the audio and presentation files:**

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**Webinar Series Agenda**

**NQF-Endorsed<sup>®</sup> Safe Practices for Better Healthcare:  
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**Webinar Special Series Topics, 2010 (Continued)**

**September 23 – Chasing Zero Leaders Toolbox: Your Action Pack \*\***

- SP 1. Culture of Safety Leadership Structures and Systems
- SP 4. Risks and Hazards
- SP 22. Surgical-Site Infection Prevention
- SP 26. Wrong-Site, Wrong-Procedure, Wrong-Person Surgery Prevention

**October 28 – Accelerating Healthcare-Associated Infection Elimination: Health System, Hospital, and Government Leadership Collaboration**

- SP 1: Culture of Safety Leadership Structures and Systems
- SP 21: Central Line-Associated Bloodstream Infection Prevention
- SP 22: Surgical-Site Infection Prevention
- SP 23: Daily Care of the Ventilated Patient
- SP 24: Multidrug-Resistant Organism Prevention
- SP 25: Catheter-Associated Urinary Tract Infection Prevention

**November 8– Chasing Zero: Leadership Toolbox**

Co-hosted with AORN

**December 16 – The OIG Report: How to Tell the Story  
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## The Mission: Build Your 2010 Road Map

Our series of workshops and webinars is built around fast-track engagement and development of those in your organizations who need to drive adoption of the NQF-Endorsed® Safe Practices.

Our speakers will not only address “what” needs to be done, but also focus on the most important “how” and “who.” This series is specifically designed to give you the tools to accelerate adoption of the Safe Practices.

Engagement in this webinar series will help you equip key people in your organization to drive successful adoption of the 2010 Safe Practices. You will be provided with strategies and tactics to lead your team. There are new, clear roles and responsibilities for leaders at every level.

The 2010 Practices are depicted below.

## Key Leaders for Specific Practices

### Creating and Sustaining a Culture of Safety

- CEOs, Chief Nursing Officers, and Chief Medical Officers
- Patients and Consumer Advocates
- Quality and Performance Improvement Leadership
- Patient Safety Officers
- Hospitalists
- Risk Management Leaders
- Education and Development Leaders

### Consent and Disclosure

- Administrative Leadership
- Risk Management and In-house Counsel
- Nursing Leadership
- Patient Relations/Ombudsman Representatives

### Workforce

- CNOs, Nursing Directors/Managers
- Med/Surg, Specialty Care, ICU, ED, OR Staff Nurses
- Human Resources Leaders, Patient Care Services, and Administrative Leaders
- Intensivists
- Patient Care Services Staff Representatives
- Clinical Education and Staff

### Information Management and Continuity of Care

- Health Information Management Director
- Radiology Director
- Laboratory Director
- Clinical Decision Support Staff
- IT Leaders
- Nursing Representatives
- Case Management and Discharge Planners

### Medication Management

- Pharmacy Directors
- Clinical Pharmacists
- Staff Nurse Representatives
- Pharmacy and Therapeutics Chairmen
- Patient Care Services Administrative Leaders

### Healthcare-Associated Infections

- Infection Control Committee Chairmen
- Infection Control Coordinators
- Employee Health Leaders
- Surgeons, Intensivists, and Physician Leaders
- Respiratory Therapy Leaders and Personnel

### Condition- and Site-Specific Practices

- Physician Champions
- Pharmacists
- OR Directors
- Radiology Directors
- Nursing Representatives
- Skin Integrity Nurse Specialists

## The 2010 Practices

