



NQF-Endorsed[®] Safe Practices for Better Healthcare: 2010 Update

Free Webinars and Workshops

Participate in free national webinars and workshops that will equip you to fully implement the new National Quality Forum (NQF)-Endorsed[®] Safe Practices for Better Healthcare AND optimize your Leapfrog Survey submissions.

Leaders from the Centers for Medicare & Medicaid Services (CMS), The Joint Commission, The Leapfrog Group, the Institute for Healthcare Improvement (IHI), the Agency for Healthcare Research and Quality (AHRQ), and subject matter experts will help you understand how to accelerate adoption.

Monthly Webinar Series

To spur improvements in safety, TMIT is hosting a Webinar series to provide tools that will unite healthcare providers, purchasers, and consumers to more rapidly identify and adopt techniques, presented in the proposed NQF-Endorsed[®] Safe Practices for Better Healthcare: 2010 Update, that will reduce patient harm and improve care.

Throughout 2010, monthly webinars are being held to help healthcare organizations accelerate adoption and performance improvement through the Safe Practices.

Each 90-minute session is composed of a 60-minute briefing about practices and round-table discussion of implementation issues, and a 30-minute Q&A period.

Registration: Go to <http://www.safetyleaders.org/pages/workshopsWebinars.jsp?step=1> to sign up for upcoming webinars.

National Workshops

Workshops addressing the Safe Practices will be offered quarterly. Check the SafetyLeaders website often for scheduled workshops.
<http://www.safetyleaders.org/pages/workshopsWebinars.jsp?step=0>

Note: For topic list and audio files of past webinar/workshop sessions, go to the SafetyLeaders Webinar & Workshop Information page:
<http://www.safetyleaders.org/pages/workshopsWebinars.jsp?step=2>

Questions about the Webinars or Workshops? Need technical assistance with registration? E-mail help@safetyleaders.org or call 512-457-7676 between 9:00 a.m. and 4:30 p.m. CT.

Upcoming Webinar

June 17, 2010, 1:00 p.m. – 2:30 p.m. ET

Barcoding End-to-End Solutions: From Pharmacy to Bedside

Moderator

- **Charles R. Denham, MD:** Chairman, TMIT; Chairman, Leapfrog Safe Practices Program; Co-chairman, NQF Safe Practices Consensus Committee

Panelists

- **David Bates, MD, MSC:** Chief of the Division of General Medicine and Medical Director of Clinical and Quality Analysis, Brigham and Women's Hospital; Medical Director of Clinical and Quality Analysis, Information Systems, Partners HealthCare System, Inc.
- **Eric Poon, MD, MPH:** Physician Scientist, Clinical Informatics Research & Development, Partners HealthCare System, Inc.; Assistant Professor of Medicine, Harvard Medical School; practicing internist, Brigham Internal Medicine Associates, Brigham and Women's Hospital
- **Tejal K. Gandhi, MD, MPH:** Director of Patient Safety, Partners HealthCare System, Inc.; Associate Professor of Medicine, Harvard Medical School
- **Ulrike Kreysa:** Vice-President, Healthcare, GS1 Global Office, Brussels, Belgium
- **Karl Gumpfer, RPh, BCPS, FASHP:** Director, Pharmacy Informatics and Technology, American Society of Health-System Pharmacists

Patient Safety Advocate

- **Dan Ford, MBA:** Vice President, Furst Group; Member, NQF Patient Safety Committee; CAPS (Consumers Advancing Patient Safety) member

Go to the SafetyLeaders Prior Workshops & Webinar Information page to find the audio and presentation files of the completed 2010 and entire 2009 Webinar Series:

<http://www.safetyleaders.org/pages/workshopsWebinars.jsp?step=2>



NQF-Endorsed[®] Safe Practices for Better Healthcare: 2010 Update

Webinar Series Agenda

Webinar Special Series Topic, 2010

National Quality Forum (NQF) 2010 Update of the Safe Practices for Better Healthcare

Join healthcare experts during free webinars on the 2010 Update of Safe Practices for Better Healthcare. Hosted by Texas Medical Institute of Technology (TMIT), the webinar will provide an overview of the updates in the NQF Safe Practices between 2006 and 2010. You'll hear from leaders at NQF and the co-chairmen of the Safe Practices Steering Committee, and will have an opportunity to delve into your front-line questions about implementation and what these updates mean for you and your organization.

Discussions will highlight:

- **Revisions to current practices**
- **New implementation approaches**
- **"Opportunities for Patients and Families" sections in each practice**

Facilitator

- Charles Denham, MD: Chairman, TMIT; Chairman, Leapfrog Safe Practices Program; Co-chairman, NQF Safe Practice Consensus Committee

Monthly Series

January through November 2010
1:00 p.m. - 2:30 p.m. ET (unless otherwise noted)

January 21 – Optimizing a Workforce for Optimal Safe Care (Safe Practices 9-11)**

- SP 9. Nursing Workforce
- SP 10. Direct Caregivers
- SP 11. Intensive Care Unit Care

February 18 – Updated 2010 CLABSI and SSI Practices: A New Standard of Care (Safe Practices 21-22)**

- SP 21. Central Line-Associated Bloodstream Infection Prevention
- SP 22. Surgical-Site Infection Prevention

March 18 – Preventing CLABS Infections: Safe Patients, Smart Hospitals (Safe Practice 21)**

- SP21. Central Line-Associated Bloodstream Infection Prevention

May 20 – Chasing Zero: Behind the Scenes**

A Roundtable with Questions and Answers by Those in the Documentary

June 17 – Barcoding End-to-End Solutions: From Pharmacy to Bedside

- SP 16. Safe Adoption of Computerized Prescriber Order Entry
- SP 18. Pharmacist Leadership Structures and Systems

July 15 – Care of the Caregiver

- SP 8. Care of the Caregiver

August 19 – CAUTI Prevention: Deal or No Deal

- SP 25. Catheter-Associated Urinary Tract Infection Prevention

September 16 – Story Power

October 21 – General Council's Guide to the NQF Safe Practices

November 11– Team Empowerment, Patient -Centered Care of the Chronic Ventilated Patient

- SP 3. Teamwork Training and Skill Building
- SP 23. Daily Care of the Ventilated Patient



NQF-Endorsed[®] Safe Practices for Better Healthcare: 2010 Update

Faculty

- **Peter B. Angood, MD, FRCS(C), FACS, FCCM:** Senior Advisor on Patient Safety, National Quality Forum (NQF); member of Safe Practices Steering Committee; former Chief Patient Safety Officer and Vice President for The Joint Commission
- **David W. Bates, MD, MSC:** Chief, Division of General Medicine, Brigham and Women's Hospital; Professor of Medicine, Harvard Medical School; Professor of Health Policy and Management at the Harvard School of Public Health; Medical Director of Clinical and Quality Analysis, Partner's HealthCare System, Inc.
- **Leah Binder, MA, MGA:** CEO, The Leapfrog Group
- **Richard Boothman, AB, JD:** Chief Risk Officer, University of Michigan Health System
- **Hayley Burgess, PharmD:** Director, Performance Improvement: Measures, Standards, and Practices, TMIT
- **Carolyn M. Clancy, MD:** Director, Agency for Healthcare Research and Quality (AHRQ)
- **David C. Classen, MD, MS:** Chief Medical Officer, CSC; Assistant Professor of Medicine, University of Utah; Consultant in Infectious Diseases, The University of Utah School of Medicine, Salt Lake City, Utah
- **Michael R. Cohen, RPh, MS, ScD, FASHP:** President, Institute for Safe Medication Practices (ISMP)
- **James Conway, MS:** Senior Vice President, Institute for Healthcare Improvement (IHI)
- **Janet M. Corrigan, PhD, MBA:** President and CEO, NQF
- **Rabih Darouiche, MD:** VA Distinguished Service Professor; Director, Center for Prostheses Infection, Baylor College of Medicine
- **Jennifer Dingman:** Founder, Persons United Limiting Substandards and Errors in Healthcare (PULSE), Colorado Div.; Co-founder, PULSE American Division
- **Mary E. Foley, MS, RN, PhD(c):** Associate Director, Center for Research and Nursing Innovation, The University of California at San Francisco; patient advocate
- **Dan Ford, MBA:** Vice President, Furst Group (health care executive search); Patient Advocate, member of NQF Patient Safety Committee and former member of patient safety, quality, patient- and family-centered care committees of AzHHA, CHN and AIPIS in Arizona, and CHP, IHI, and The Joint Commission nationally
- **Tejal K. Gandhi, MD, MPH:** Director of Patient Safety, Partners HealthCare System, Inc.; Associate Professor of Medicine, Harvard Medical School
- **Lillee Smith Gelinas, RN, MSN, FAAN:** VP and Chief Nursing Officer, VHA Inc.
- **William W. George, MBA:** Professor of management practice, Harvard Business School
- **Karl Gumpfer, RPh, BCPS, FASHP:** Director, Pharmacy Informatics and Technology, American Society of Health-System Pharmacists
- **J. Michael Henderson, MD:** Chief Quality Officer, Cleveland Clinic
- **Chris Goeschel, RN, MPA, MPS, ScD(c):** Director, Quality and Patient Safety Initiatives; Manager, Operations, Quality and Safety Research Group, Department of Anesthesia and Critical Care Medicine, The Johns Hopkins University School of Medicine
- **David Hunt, MD, FACS:** Chief Medical Officer, Office of Health Information Technology Adoption, Office of the National Coordinator for Health IT, U.S. Dept. of Health and Human Services (HHS)
- **Lucian L. Leape, MD:** Chair, Lucian Leape Institute; Adjunct Professor of Health Policy, Harvard School of Public Health
- **Ulrike Kreysa:** Vice-President, Healthcare, GS1 Global Office, Brussels, Belgium
- **Rebecca Martins:** Founder, www.voice4patients.com
- **Timothy McDonald, MD, JDA:** Division Chief, Pediatric Anesthesia Section, Department of Anesthesiology, Associate Chief Medical Officer for Safety and Risk Management, University of Illinois Medical Center
- **Gladstone McDowell, MD:** Director, TMIT Pain Management Task Force
- **Justine Medina, RN, MS:** Director, Professional Practice and Programs, American Association of Critical-Care Nurses (AACN)
- **Gregg S. Meyer, MD, MSc:** Medical Director, Massachusetts General Hospital Physicians Organization; Co-chairman, NQF Safe Practices Program
- **Donald Moorman, MD, FACS:** Vice Chair for Clinical Affairs, Department of Surgery, Beth Israel Deaconess Medical Center
- **Julianne M. Morath, RN, MS:** Chief Quality and Patient Safety Officer, Vanderbilt University Medical Center
- **Denise Murphy, MPH, BSN, RN, CIC:** VP for Safety and Quality, Barnes-Jewish Hospital, St. Louis, MO
- **Shannon Phillips, MD, MPH:** Patient Safety Officer, Cleveland Clinic
- **Eric Poon, MD, MPH:** Physician Scientist, Clinical Informatics Research & Development, Partners HealthCare System, Inc.; Assistant Professor of Medicine, Harvard Medical School; practicing internist, Brigham Internal Medicine Associates, Brigham and Women's Hospital
- **Dennis Quaid:** Actor and Patient Safety Advocate
- **Patti O'Regan, ARNP, ANP, NP-C, PMHNP-BC:** Nurse practitioner, Port Richey, FL; founding member, TMIT Patient Advocate Panel
- **Victoria Rich, PhD, RN, FAAN,** Chief Nurse Executive, Penn Medical Center; Associate Executive Director, Hospital of the University of Pennsylvania; Associate Professor, Nursing Administration, University of Pennsylvania School of Nursing
- **Ann Rhoades:** CEO, CARELeaders; JetBlue co-founder; Southwest Airlines "People Leader"
- **Arlene Salamendra:** Former Board member and Staff Coordinator, Families Advocating Injury Reduction (FAIR); TMIT Patient Advocate Team Member
- **Stephen J. Swensen, MD:** Director for Quality, Mayo Clinic, Rochester
- **Thomas Valuck, MD, MHSA, JD:** Director, Special Program Office for Value-based Purchasing at the Centers for Medicare & Medicaid Services (CMS)
- **Kathy L. Warye:** CEO, Association of Professionals in Infection Control and Epidemiology (APIC)
- **Gerald Winslow, PhD:** VP for Mission and Culture, Loma Linda University Medical Center
- **Charles R. Denham, MD:** Chairman, TMIT; Chairman, Leapfrog Safe Practices Program; Co-chairman, NQF Safe Practices Consensus Committee

The Mission: Build Your 2010 Road Map

Our series of workshops and webinars is built around fast-track engagement and development of those in your organizations who need to drive adoption of the NQF-Endorsed® Safe Practices.

Our speakers will not only address “what” needs to be done, but also focus on the most important “how” and “who.” This series is specifically designed to give you the tools to accelerate adoption of the Safe Practices.

Engagement in this webinar series will help you equip key people in your organization to drive successful adoption of the 2010 Safe Practices. You will be provided with strategies and tactics to lead your team. There are new, clear roles and responsibilities for leaders at every level.

The 2010 Practices are depicted below.

Key Leaders for Specific Practices

Creating and Sustaining a Culture of Patient Safety

- CEOs, Chief Nursing Officers, and Chief Medical Officers
- Patients and Consumer Advocates
- Quality and Performance Improvement Leadership
- Patient Safety Officers
- Hospitalists
- Risk Management Leaders
- Education and Development Leaders

Informed Consent and Disclosure Practices

- Administrative Leadership
- Risk Management and In-house Counsel
- Nursing Leadership
- Patient Relations/Ombudsman Representatives

Workforce Practices

- CNOs, Nursing Directors/Managers
- Med/Surg, Specialty Care, ICU, ED, OR Staff Nurses
- Human Resources Leaders, Patient Care Services, and Administrative Leaders
- Intensivists
- Patient Care Services Staff Representatives
- Clinical Education and Staff

Information Management and Continuity of Care

- Health Information Management Director
- Radiology Director
- Laboratory Director
- Clinical Decision Support Staff
- IT Leaders
- Nursing Representatives
- Case Management and Discharge Planners

Medication Management Practices and Systems

- Pharmacy Directors
- Clinical Pharmacists
- Staff Nurse Representatives
- Pharmacy and Therapeutics Chairmen
- Patient Care Services Administrative Leaders

Healthcare-Associated Infection Prevention

- Infection Control Committee Chairmen
- Infection Control Coordinators
- Employee Health Leaders
- Surgeons, Intensivists, and Physician Leaders
- Respiratory Therapy Leaders and Personnel

Condition- and Site-Specific Practices

- Physician Champions
- Pharmacists
- OR Directors
- Radiology Directors
- Nursing Representatives
- Skin Integrity Nurse Specialists

The 2010 Practices

Culture

Structures and Systems

Culture Meas., FB., and Interv.

Team Training and Team Interv.

ID and Mitigation Risk and Hazards

Consent and Disclosure

Informed Consent

Life-Sustaining Treatment

Disclosure

Care of Caregiver

Workforce

Nursing Workforce

Direct Caregivers

ICU Care

Information Management and Continuity of Care

Patient Care Info.

Read-Back & Abbrev.

Labeling Studies

Discharge System

CPOE

Medication Management

Med. Recon.

Pharmacist Systems Leadership: High-Alert, Std. Labeling/Pkg., and Unit-Dose

Healthcare-Associated Infections

Hand Hygiene

Influenza Prevention

Central V. Cath. BSI Prevention

Sx-Site Inf. Prevention

VAP Prevention

MDRO Prevention

UTI Prevention

Condition-, Site-, and Risk-Specific Practices

Wrong-site Sx Prevention

Press. Ulcer Prevention

DVT/VTE Prevention

Anticoag. Therapy

Contrast Media Use

Organ Donation

Glycemic Control

Falls Prevention

Pediatric Imaging